

## **PRICES AND TERMS :**

These conditions are applicable to all sales effected with the hotel La Grande Lanière, 997 route de la Turche, 74260 LES GETS. Consequently, the client acknowledges having read these general terms and undertakes to respect them.

These sales terms are alterable at any time, and the applicable conditions will be the ones into force at the date when the reservation will be made.

### **ARTICLE 1: PRICE LISTS**

#### **PRICE LISTS HOTEL LA GRANDE LANIERE**

WINTER 2024-2025 **(Except week-ends)**

	LOW SEASON From 07/01/25 to 07/02/2025 And from 10/03/25 to 06/04/25	HIGH SEASON From 21/12/24 to 06/01/24 And from 08/02/25 to 09/03/25
Double « Comfort » room	187€	231€
Twin « Comfort » room (2 single beds)	187€	231€
Triple « Comfort » room (double + single beds)	231€	264€
Family quadruple « Comfort » room (double + bunk beds)	270€	297€

*Price per day and per room «Comfort» - Subject to change  
The posted price lists are not contractual and are subject to change.*

The indicated price lists are in Euros, all taxes included, and include applicable VAT on the day of booking. Any change on the applicable rate, or any change or institution of new legal taxes introduced by the competent authorities, will be automatically reflected on the prices indicated at the date of invoicing.

Price lists are per room for the indicated number of people and according to selected period and do not include services (except otherwise stipulated)

**The price lists applied per night or for weekends could be different.**

The tourist tax of 1.50 € per day and per person (over 16 years) is not included in the price displayed and must be settled directly on the spot. It applies from December 15th to April 30th for winter.

Some performances can be the object of an additional cost and be subject to possible modifications without advance notice, engaging on no account the responsibility of the hotel.

No stay booked before a possible special offer is implemented will be the object of refund, even partial.

## **ARTICLE 2 : RESERVATION**

The reservation will be actual only if this latter is guaranteed by the customer, either by communicating a number of credit card with date of validity or by payment of a deposit, and after receipt of a detailed booking confirmation.

Thus, the reservation will become definitive only at the time of the payment of the deposit of a value of 50% of the total price of the stay, this sum being deductible from the total amount of the stay.

If the customer cancels his booking, the balance of the stay is due for payment. Under no circumstances shall the 50% deposit be considered as a retraction facility.

The hotel reserves the right to refuse any reservation in case the credit card number would be incorrect or the reservation is incomplete.

## **ARTICLE 3 : PAYMENT OF THE BALANCE**

The customer will have to pay the balance of the stay, 30 days before the beginning of the stay.

If the customer has not paid the balance on the agreed date, he remains responsible for the rest of the balance of the rental fee. The accommodation however will be put up for rental again.

If the balance has not been paid 30 days before the arrival date, and if the deposit was paid by bank-card, l'hôtel La Grande Lanière will debit automatically the balance from the same card.

#### **ARTICLE 4 : CANCELLATION**

If the payment has not been paid according to the agreed terms of the contract, cancellation will be carried out, without confirmation by l'hôtel La Grande Lanière

#### **ARTICLE 5 : CANCELATION TERMS**

Any modification or cancellation of reservation will have to be the subject of a request by email to [contact@lagrandelaniere.com](mailto:contact@lagrandelaniere.com) or by telephone on +33 (0) 4 50 79 74 46  
The request will become actual only when the hotel La Grande Lanière will have confirmed its acceptance in writing.

In case of modification or cancellation of the stay, the following conditions apply:

**The deposit of a value of 50% of the total price of the stay, is never reimbursed.**

- More than 30 days before date of arrival, the balance of the amount of the stay is not due
- **Less than 30 days before date of arrival, the balance of the amount of the stay will be due**
- **Any shortened stay will be charged at the total amount of the stay.**

#### **Covid 19 :**

During this particular period, to allow you to book with complete peace of mind, our establishment offers more flexible cancellations conditions.

#### **Cancellation and refund in case of :**

- Closure of our hotel
- Border closure

Please note that illness from Covid 19 is not covered by the above eased cancellation policy or any other cause of cancellation.

We invite you to subscribe to cancellation insurance if you wish to get insured for other cases.

For reservations made via the website of our partners, the cancellation will have to be made via this site. The conditions of cancellation that apply are specific to the partner and can therefore be different from those of the hotel La Grande Lanière

In case of an extended stay, the client will have to notify the hotel reception at 10:00 am at the latest on the day of departure, in order to know the availabilities.

## **ARTICLE 6 : THE HOTEL AND THE SERVICES**

Our rooms are equipped with private bathrooms, television and free Wi-Fi access.  
Our entire establishment is non-smoking.

Breakfast: buffet 17 €/ 12€ Children (0-12 years)

Tourist tax: 1,50 € (from 16 years on)

Supplement for pets: 20 € / night  
Baby bed on request, subject to availability  
Car park: free, subject to availability

Rooms are available from 4 pm and must be vacated by 10 am the day of departure.

A supplement can be charged in case of failure to respect the maximum departure time.  
In case of arrival after 8:00 pm, the reception will have to be advised

The customer accepts and commits himself to use the room as a family man.  
So any behavior contrary to good morals and public law will bring the hotelkeeper to ask the customer to leave the establishment without any compensation and without any refund if a settlement has already been made.

## **ARTICLE 7 : CLAIMS AND COMPLAINTS**

Any claims must be sent to the hotel La Grande Lanière by registered letter A/R, within 15 days following the departure from the sojourn subject to the aforementioned complaint.